

Fact Sheet

About Universal Health Services

Founded in 1979 by our Chairman and CEO Alan B. Miller, Universal Health Services, Inc. (NYSE: UHS) is one of the largest and most respected hospital management companies in the nation. A pioneer and leader in our industry, UHS attributes our longevity and success to our unwavering commitment to putting patients first in all the communities we are proud to call home.

UHS and our affiliates provide high quality, compassionate care across 320+ acute care hospitals, behavioral health and residential treatment facilities and outpatient care centers across the U.S., Puerto Rico and the United Kingdom. UHS strives to be the provider and employer of choice in every community we call home and we are committed to continually enhancing our programs and service offerings. To this end, UHS invests hundreds of millions annually (and well over \$1 billion in the past three years) in facility and technology upgrades to drive innovation, improve safety and optimize the patient experience. We are also proud to provide millions in uncompensated and charity care annually.

Owns and Operates:

- 27 Acute Care Hospitals
- 5 Freestanding Emergency Departments
- 323 Behavioral Health Facilities
- 5 Ambulatory Surgery Centers

2017 Patients Treated:

- Over 2.6 million

Employs:

- Over 83,000 people

2017 Revenues:

- \$10 Billion

Our Mission:

To provide superior quality healthcare services that:

PATIENTS recommend to family and friends,
PHYSICIANS prefer for their patients,
PURCHASERS select for their clients,
EMPLOYEES are proud of, and
INVESTORS seek for long-term returns.

UHS Clinical Quality Reputation, Accomplishments and Awards:

We have a longstanding, independently validated and evidence-based record of providing quality healthcare services to patients and their families:

- All UHS hospitals are fully accredited by independent organizations including The Joint Commission (TJC), whose rigorous clinical assessment protocols are widely respected throughout the industry.

- In the past 3 years, UHS Behavioral Health (BH) facilities underwent 300+ Joint Commission (TJC) surveys with a 100% success rate for re-accreditation. In the 40-year history of UHS, no facility has failed to be accredited or re-accredited by TJC or any other CMS-deemed organization.
- Between 2012 and 2015, 83 total UHS facilities (including 69 in our Behavioral Health Division) were designated *Top Performers in Key Quality Measures*[®] by TJC. TJC bestowed this award to hospitals that “attain excellence on accountability measure performance” and adherence to evidence-based clinical processes associated with improved outcomes during the 4-year existence of the program.
- All UHS BH hospitals participate in CMS’ Inpatient Psychiatric Facility Quality Reporting Program (IPFQR) used by over 1,600 BH hospitals across the U.S. to measure a broad set of evidence-based clinical practices linked to positive patient outcomes. UHS BH hospitals’ aggregated results routinely exceed national and state averages and the scores of its major BH multi-facility competitors.
- Between January 2015 and June 2018, over one million UHS BH patients completed anonymous patient satisfaction surveys (with nearly 70% return rate). On a five-point scale (1 being low and 5 being very high), **UHS patients rated their overall satisfaction during this period at 4.5¹, with 92% indicating that they felt better after care.²**
- In 2017, 166 UHS BH facilities and RTCs representing 571 distinct treatment programs captured clinical outcomes measures for 137,240 patients. UHS continues to expand our support in 2018 for clinical outcomes measures. UHS’ commitment to quantifying our clinical care using both clinician ratings and patient self-report tools enables UHS to benchmark, report and most importantly, identify new and innovative ways to further improve on the already high quality of care provided. In the past year approximately 75% of UHS BH patients exhibited statistically meaningful improvement.
- UHS Acute Care facilities have likewise been recognized for numerous awards and recognitions related to quality care and specialty treatment offerings from respected organizations including Leapfrog and The Joint Commission.

Business and Financial Stewardship Recognition:

UHS is respected for its financial stewardship and business success in the healthcare industry. The company has built an impressive record of achievement and performance, growing from a startup into a Fortune 500 corporation (ranked #268 in 2018) with annual revenues of \$10 billion. UHS has been recognized with awards and esteemed rankings including:

- Fortune Magazine *Worlds’ Most Admired Companies* for 8 Years in a Row
- Forbes Magazine’s inaugural *America’s Top 500 Public Companies* (#275 in 2017)
- *Fortune 500* list (#268 in 2018)
- Business Insider / Payscale *30 Most Meaningful Companies to Work for in America*, based on the overwhelming number of our employees rating their work as having “high job meaning.”
- Alan B. Miller has been named to the Modern Healthcare ‘100 Most Influential People in Healthcare’ for 16 consecutive years. In 2018, he ranked at #63, up from #83 the previous year.

For up-to-date news, visit the UHS Newsroom: <https://www.uhsinc.com/about-uhs/newsroom/>

Follow us:



Revision date: September 2018

¹ All scores are rounded up to the nearest decimal point. UHS’ BH Division scores were 4.47 in 2015, 4.46 in 2016, 4.47 in 2017 & 4.45 in through Q2 2018.

² See UHS 2017 Annual Report, at 18, available at <https://uhsinc.gcs-web.com/static-files/1b87501f-c3e4-4eca-9722-377f4238e7f9>