

Fact Sheet

About Universal Health Services

Founded in 1979 by our current Chairman and CEO Alan B. Miller, Universal Health Services, Inc. (NYSE: UHS) is one of the largest and most respected hospital management companies in the nation. A pioneer and leader in our industry, UHS attributes our longevity and success to our unwavering commitment to putting patients first in all the communities we are proud to call home.

UHS and our affiliates provide high quality, compassionate care through more than 320 acute care hospitals, behavioral health and residential treatment facilities and outpatient care centers across the U.S., Puerto Rico and the United Kingdom. UHS strives to be the provider and employer of choice in every community we operate and we are committed to continually enhancing our programs and service offerings. To this end, UHS invests hundreds of millions annually (and over \$1 billion in the past three years) in facility and technology upgrades to continually drive innovation, improve safety and optimize the patient experience. We are also proud to provide hundreds of millions in charity care annually.

Owns and Operates:

- 26 Acute Care Hospitals
- 4 Freestanding Emergency Departments
- 323 Behavioral Health Facilities
- 5 Ambulatory Surgery Centers

Employs:

- Over 83,000 people

2017 Revenues:

- \$10 Billion

Our Mission:

To provide superior quality healthcare services that:

PATIENTS recommend to family and friends,
PHYSICIANS prefer for their patients,
PURCHASERS select for their clients,
EMPLOYEES are proud of, and
INVESTORS seek for long-term returns.

UHS Clinical Quality Reputation, Accomplishments and Awards:

We have a longstanding, independently validated and evidence-based record of providing quality healthcare services to patients and their families:

- All UHS hospitals are fully accredited by independent organizations including The Joint Commission (TJC), whose rigorous clinical assessment protocols are widely respected throughout the healthcare industry. In our almost 40-year history, UHS has not had a facility fail to achieve accreditation or re-accreditation by any accrediting body.

- Between 2012 and 2015, 83 total UHS facilities (including 69 in our Behavioral Health Division) were designated *Top Performers in Key Quality Measures*® by TJC. TJC bestowed this award to hospitals that “attain excellence on accountability measure performance” and adherence to evidence-based clinical processes associated with improved outcomes during the course of the four year program.
- UHS Behavioral Health facilities consistently outperform the national average and their peers on other widely recognized evidence-based clinical indicators including TJC’s Hospital-Based Inpatient Psychiatric Services (HBIPS) and CMS’ Inpatient Psychiatric Facility Quality Reporting System (IPFQR) utilized by over 1,600 Behavioral Health hospitals.
- UHS Behavioral Health patients consistently report high levels of satisfaction with the care they receive at our facilities. Between 2015 and September 2017, over 300,000 UHS patients completed patient satisfaction surveys and rated their overall satisfaction during this period at 4.5 out of 5 with 92% indicating that they felt better after receiving treatment.
- Our Acute Care facilities have likewise been recognized for numerous awards and recognitions related to quality care and specialty treatment offerings from respected organizations including The Joint Commission and Leapfrog.

Business and Financial Stewardship Recognition:

UHS is respected for its financial stewardship and business success in the healthcare industry. The company has built an impressive record of achievement and performance, growing from a startup into a Fortune 500 corporation (ranked #276 in 2017) with annual revenues of nearly \$10 billion. UHS has been recognized with awards and esteemed rankings, including:

- Fortune Magazine *Worlds’ Most Admired Companies* (#2 in overall 2017 healthcare/medical facilities category, #1 in innovation, financial soundness and global competitiveness and #2 in social responsibility in 2016) for 8 Years in a Row
- Forbes Magazine’s inaugural *America’s Top 500 Public Companies* (#275 in 2017)
- *Fortune 500* list (#276 in 2017)
- Business Insider / Payscale *30 Most Meaningful Companies to Work for in America*, based on the overwhelming number of our employees rating their work as having “high job meaning.”
- Alan B. Miller has been named to the Modern Healthcare ‘100 Most Influential People in Healthcare’ for 16 consecutive years.

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